



## Our Impact in 2023

Green Rose CIC is a social enterprise based in North Lancashire that helps people stay warm and well, and to make homes more sustainable. In 2023 we supported over 1,000 households through our key programmes:

- 1) The Local Energy Advice Partnership (LEAP):** we supported 576 low income and vulnerable households with a mix of advice and measures delivered via home visits and over the phone. We helped clients deal with issues with their energy supplier, and referred them onwards for other services. This included replacement energy efficient white goods (fridges, freezers, washing machines) and fully-funded emergency gas boilers for households in a 'no heat' situation. LEAP is funded by energy experts AgilityEco, for which we are the delivery partners in North Lancashire. We also worked closely with the Cosy Homes in Lancashire (CHiL) service to refer our LEAP customers for new boilers and central heating.
- 2) The HEAT Advice Service:** we advised 419 householders and businesses in the West End of Morecambe on how to lower bills and access grants. Our outreach team attended events and built a network of referral partners which has enabled us to stream more people into LEAP and CHiL. This work has been kindly funded by the West End Morecambe Big Local project.
- 3) Lancaster Sustainability Hub:** Following trials of 'pop-up' shops in 2022 we opened a permanent Hub in Lancaster's Marketgate Shopping Centre. We have worked with other community organisations including LESS and Charge My Street to create a multi-agency space that allows local residents to drop-in for advice, and other local agencies such as Relic Plastic to run events. The running of the Hub is made possible by generous grants from Centrica, MORE Renewables and the Harmony With Nature Charitable Trust.

**In total during 2023 we were able to support more than 1,000 households with free advice, support and energy efficiency measures, delivering at least £550,000 in lifetime bill savings and over 1,200 tonnes of lifetime CO2 savings.**

**Any profit that we make goes directly into community projects for those most in need, and in 2023 we were able to invest £1,000 into the work of Morecambe Bay Foodbank, along with smaller 'fuel voucher' grants to individuals to help with their bills.**