



## Our Impact in 2021

Green Rose CIC is a social enterprise based in North Lancashire that helps people stay warm and well, and to make homes more sustainable. In 2021 we did this through our three key programmes:

**1) Local Energy Advice Partnership (LEAP):** we supported **163** low income and vulnerable households with a mix of advice and measures delivered via home visits and over the phone – twice as many as in 2020. We helped clients deal with issues with their energy supplier, searched for the best energy tariff, and helped them register for the Warm Home Discount. As part of LEAP we were able to make referrals to the HEART programme for replacement energy efficient white goods (fridges, freezers, washing machines) and fully-funded emergency gas boilers for households in a ‘no heat’ situation from the ECHO programme.

LEAP, HEART and ECHO are all programmes funded by energy experts AgilityEco, for which we are the delivery partners in North Lancashire. We also worked closely with the Cosy Homes in Lancashire Service to help households access new boilers and central heating.

**2) The ‘Ask Rose’ Advice Service:** we advised **113** Lancashire homeowners and landlords on the grants available to them for low carbon heating and insulation measures, and which local installers are qualified to undertake this work.

Ask Rose has been made possible by a generous grant from MORE Renewables as part of their commitment to invest in energy efficiency and fuel poverty services in the Morecambe Bay area.

**3) Energy Champions:** we launched this free service offering local residents and frontline workers a short online training course to enable them to help their family, community members and clients save money on their bills. We were able to train **25** people, with many more training sessions planned for 2022.

Energy Champions is funded by grants from Electricity North West and the Eric Wright Trust.

In total during 2021 we were able to support **276** households with free advice, support and energy efficiency measures, delivering at least **£267,000** in lifetime bill savings and **458** tonnes of lifetime CO2 savings.

Any profit that we make goes directly into community projects for those most in need, and in 2021 we were able to invest **£500** into the work of the **Morecambe Bay Foodbank** and **£200** to **The Prospects Foundation**.